

EuroLines coach services to Europe depart from Victoria Coach Station in London which is located close to Victoria Underground and Bus stations.



#### Check-In

Customers need to check-in at the EuroLines check-in office located adjacent to Gate 19.

Check in commences one hour before departure and closes 15 minutes before to enable all customers to board and to ensure a prompt departure. Customers should have their Passports and other travel documents ready for inspection at check-in. A boarding card for each customer and luggage labels will be issued and customers will be advised from which gate their coach will leave. Check in time at other UK departure points is 30 minutes before departure.

#### Luggage

Customers must label their luggage which will be loaded into the hold of the coach and will normally remain there until arrival at the destination or interchange point. The Coach driver will load and unload customers' luggage but customers are responsible for seeing their own luggage onto and off the coach on which they are travelling.

#### Sea crossings

Sea crossings are made by Ship or Eurotunnel, check timetables for specific information. On arrival at the ferry port or Eurotunnel terminal customers will be required to disembark from the coach and pass through both UK and destination country Border Control offices and show their Passports. Normally customers are not required to be accompanied by their luggage, however occasionally Border Control officials do require customers to take their own luggage with them.

#### Refreshment stops

Refreshment stops are taken periodically throughout the journey providing the opportunity for refreshment and shopping services used by EuroLines provide a range of shops, restaurants and other facilities.

Services returning to London arrive in Victoria Coach Station's Arrivals terminal, customers making onward coach connections will need to cross the street to the Departures terminal

All coaches operated by EuroLines have a strict no-smoking policy and seat belts should be worn at all times during the journey.

#### Five great reasons to travel with EuroLines

- Competitive prices to a wide range of destinations.
- City centre to city centre travel, easier onward travel.
- Modern air-conditioned coaches with reclining seats, comfortable legroom and onboard toilets.
- It's the most carbon-efficient form of travelling across Europe. Travelling by EuroLines produces almost six times less carbon emissions than flying.

#### Travel in comfort

All our coaches have on-board toilets, reclining seats and air-conditioning as standard.

#### Luggage allowance



Each customer has a free luggage allowance of two medium sized suitcases stored securely in the hold.

#### For more information and to book

To book tickets to Italy, Switzerland or any other European destination:

Click: [eurolines.co.uk](http://eurolines.co.uk)

Call: **08717 81 81 77**

Visit: any **National Express** sales outlet

Lines are open 08:00 to 20:00, seven days a week. Calls from a BT landline cost 10p per minute. Calls from other networks and mobile phones may vary.

**Important:** all information given in this leaflet is correct at the time of going to print. However, we reserve the right to make alterations without notice and you are advised to check for exact details at the time of booking. Bookings are made in accordance with our General Conditions of Carriage, viewable within our agents or on our website. E & OE.

Whilst we try to ensure that all coaches are EuroLines Plus, during periods of exceptional demand, additional standard coaches may be used.

Leaflet re-order no: ELW11

**Green Fact:** Travelling by coach produces almost 6 times less carbon emissions than flying.

*Edinburgh Centre for Carbon Management*

Please recycle

# Switzerland Italy



**Your connection  
across Europe**

Valid: 1 November 2010  
- 31 March 2011



Mon Wed Fri	Tue Thu Sat Sun			Tue Thu Fri Sun	Mon Wed Sat
0700	1100	Check-in	<b>Victoria Coach Station, UK</b> , Eurolines, Check-in		
<b>0800</b>	<b>1200</b>	<b>Depart</b>	<b>London Victoria Coach Station, UK</b>	<b>Arrive</b>	<b>1730<sup>a</sup></b> <b>1730</b>
.....	1300	Depart	<b>Gillingham, UK</b> , Hempstead Valley, Shopping Centre	Arrive	1610 1610
.....	1355	Depart	<b>Dover, UK</b> , Eurolines, Check-in, Eastern Docks	Arrive	1515 1515
<b>Eurotunnel</b>	<b>P&amp;O</b>		<b>Channel crossing by</b>	<b>P&amp;O<sup>a</sup></b>	<b>P&amp;O</b>
1630	2130	Arrive	<b>Paris, F</b> , Interchange only	Depart	<b>0930<sup>a</sup></b> <b>0930</b>
<b>1830</b>	<b>2245</b>	Depart	<b>Paris, F</b> , Interchange only	Arrive	0715  0845
.....	1030	Arrive	<b>Aosta, I</b> , Bus Station, via Giorgio Carrel 1	Depart	2030 .....
.....	1145	Arrive	<b>Turin, I</b> , 131 Corso Vittorio Emanuele II	Depart	1900 .....
0715	<b>1400</b>	Arrive	<b>Milan, I</b> , Bus Station, Lampugnano, near metropolitana station	Depart	<b>1645</b> <b>2130</b>
<b>0745</b>	.....	Depart	<b>Milan, I</b> , Bus Station, Lampugnano, near metropolitana station	Arrive	.....  2100
0930	.....	Arrive	<b>Parma, I</b> , Casello Autostradale Parma Centro, front of restaurant Da Gianni	Depart	..... 1840
1100	.....	Arrive	<b>Bologna, I</b> , Bus Station, Piazza XX Settembre 6	Depart	..... 1720
1245	.....	Arrive	<b>Florence, I</b> , Autostazione Lazzi, Piazza Adua, 2	Depart	..... 1530
1645 <sup>b</sup>	.....	Arrive	<b>Rome, I</b> , Tiburtina Station, by Piazzale Autolini, Bus Stop	Depart	..... 1145 <sup>b</sup>
<b>1930<sup>b</sup></b>	.....	<b>Arrive</b>	<b>Naples, I</b> , Piazza Garibaldi, 80	<b>Depart</b>	..... <b>0900<sup>b</sup></b>
				Check-in	1615 0830

Tue Thu Sat Sun			Tue Thu Fri Sun
1100	Check-in	<b>Victoria Coach Station, Eurolines, Check-in</b>	
<b>1200</b>	<b>Depart</b>	<b>London Victoria Coach Station, UK</b>	<b>Arrive</b> <b>1730<sup>d</sup></b>
1300	Depart	<b>Gillingham, UK</b> , Hempstead Valley, Shopping Centre	Arrive 1610
1355	Depart	<b>Dover, UK</b> , Eurolines, Check-in, Eastern Docks	Arrive 1515
<b>P&amp;O</b>		<b>Channel crossing by</b>	<b>P&amp;O<sup>d</sup></b>
2130	Arrive	<b>Paris, F</b> , Interchange only	Depart <b>0930<sup>d</sup></b>
<b>2245</b>	Depart	<b>Paris, F</b> , Interchange only	Arrive  0715
<b>0700</b>	<b>Arrive</b>	<b>Geneva, CH</b> , Gare Routiere, Place Dorciere	<b>Depart</b> <b>2300</b>
			Check-in 2230

**Codes:**

- = Customers need to change coach at the destination indicated.
- UK = United Kingdom, F = France, B = Belgium, CH = Switzerland, I = Italy
- a = Departure from Paris at 0830 available from 17/12 - 4/1 operates via Eurotunnel and arrives in London at 1500.
- b = Naples and Rome are served on Mondays and Wednesdays from each end.
- c = Operates 16/12 - 6/1 **only**.
- d = Departure from Paris at 0900 available from 17/12 - 4/1 operates via Eurotunnel and arrives in London at 1530.

All times shown are local to that country. There is no need to adjust your clocks.

**Christmas and New Year arrangements**

Services may operate at amended times. Please check at the time of booking.

Mon Wed Fri				Mon Wed Sat
0700	Check-in	<b>Victoria Coach Station, UK</b> , Eurolines, Check-in		
<b>0800</b>	<b>Depart</b>	<b>London Victoria Coach Station, UK</b>	<b>Arrive</b>	<b>1715</b>
<b>Eurotunnel</b>		<b>Channel crossing by</b>	<b>P&amp;O</b>	
1630	Arrive	<b>Paris, F</b> , Interchange only	Depart	<b>0930</b>
<b>1830</b>	Depart	<b>Paris, F</b> , Interchange only	Arrive	0845
0715	Arrive	<b>Milan, I</b> , Bus Station, Lampugnano, near metropolitana station	Depart	2130
0745	Depart	<b>Milan, I</b> , Bus Station, Lampugnano, near metropolitana station	Arrive	2100
0945	Arrive	<b>Brescia, I</b> , Coach Station CIBA, Via Solferino	Depart	1900
1100	Arrive	<b>Verona, I</b> , Eurolines Bus Stop F.S. Porta Nuova,	Depart	1745
1215	Arrive	<b>Padua, I</b> , Bus Station, Viale Della Pace	Depart	1630
1300	Arrive	<b>Mestre, I</b> , Eurolines, Viale Stazione, 1 Piazzale Fauretti	Depart	1545
<b>1315</b>	<b>Arrive</b>	<b>Venice, I</b> , Eurolines, Piazzale Roma 497/H	Depart	<b>1530</b>
			Check-in	1500

**Ticket prices**

**Standard tickets**

Amendable and refundable

Price from all listed departure points to:	Adult		Youth/Senior		Child	
	Single	Return	Single	Return	Single	Return
Geneva	£55	£98	£52	£93	£41	£74
Aosta, Turin, Milan	£63	£114	£61	£110	£49	£91
Bologna, Brescia, Parma, Verona	£68	£123	£63	£119	£54	£100
Florence, Mestre, Padua, Venice	£70	£128	£68	£123	£56	£104
Rome	£75	£137	£72	£132	£61	£113
Basel	£76	£111	£70	£101	£47	£73
Naples	£77	£142	£74	£137	£63	£118
Zurich	£79	£117	£73	£107	£50	£79

**Important: during peak times...**

the following supplements must be added to ticket prices between 16 December 2010 - 4 January 2011 and 17-21 February 2011.

Price from all listed departure points to:	All customer types	
	Single	Return
All destinations in Italy	£8	£12
All destinations in Switzerland	£8	£12

**Price categories** – Child: 0-12 yrs, Youth: 13-25 yrs, Senior: 60+ yrs  
 Prices correct at time of going to press. All fares quoted include a £3 booking fee.  
 During periods of exceptional demand, prices may differ from those shown.

Wed Fri Sun				Mon Thu <sup>c</sup> Sun	Thu 4/11 - 9/12 & 13/1 - 31/3
1330	Check-in	<b>Victoria Coach Station, Eurolines, Check-in</b>			
<b>1430</b>	<b>Depart</b>	<b>London Victoria Coach Station, UK</b>	<b>Arrive</b>	<b>1245</b>	<b>1345</b>
1605	Depart	<b>Hythe (Stop 24), UK</b> , Stop 24 Service Area, Coach Interchange	Arrive	1110	1210
<b>Eurotunnel</b>		<b>Channel crossing by</b>	<b>Eurotunnel</b>	<b>Eurotunnel</b>	
		<b>Transit via France</b>			
2230	Arrive	<b>Brussels, B</b> , Interchange only	Depart	<b>0700</b>	<b>0800</b>
<b>2300</b>	Depart	<b>Brussels, B</b> , Interchange only	Arrive	0600	0600
		<b>Transit via France</b>			
0730	Arrive	<b>Basel, CH</b> , Meret Oppenheim-Strasse, Rail SSB	Depart	2045	2045
<b>0845</b>	<b>Arrive</b>	<b>Zurich, CH</b> , Car Park, Sihlquai, Limmatstrasse	<b>Depart</b>	<b>1930</b>	<b>1930</b>
			Check-in	1900	1900